



WaiterCall<sup>®</sup>  
now your delivery  
can be **as hot**  
as your food

CST's WaiterCall<sup>®</sup>  
delivers **immediate** benefits  
for food service operations





# WaiterCall<sup>®</sup>

now you don't have to wait for a waiter!

**Extensively used in the restaurant and hotel sectors WaiterCall increases customer satisfaction, improves table turns and reduces labour costs.**

In operation, when the food is ready, Chef presses the transmitter sending a silent 'message' to a staff pager. The pager gently and silently vibrates, signalling the exact moment the order is ready for pick-up, eliminating wasted trips to and from the kitchen, increasing server floor time to make valuable up-sales.

WaiterCall eliminates the need for bells or raised voices from the kitchen, improving the dining atmosphere and repeat business. It eliminates cold food complaints and guarantees less wastage.

The VPS system consists of 2 components, the WaiterCall Pager™ and WaiterCall Transmitter™.

The WaiterCall Pagers™ are designed for daily use. Manufactured to high standards they are durable, rugged and reliable. They are water and shock resistant and are designed to be either carried by their integral catch cord or clipped to the belt or waistband.

Two options of pagers are available. The VHF system uses rechargeable Nicad batteries with an overnight charging rack. The UHF pagers use replaceable GrandCell alkaline batteries and a separate rapid charger giving twenty five times more life than ordinary batteries.

The WaiterCall Transmitter™ is manufactured from cast aluminium for durability and ease of cleaning. It has a durable Mylar wipe clean surface and can be mounted for convenience anywhere in your kitchen without drilling. Page coded messages using the inbuilt double and triple signal facility and page all servers at once with the 'page-all' facility.

The optional server cancellation units are ideal for situations where food is dispatched to a different floor. The system will automatically keep re-calling the server until they cancel their call to confirm they have picked up their food.

The two external contacts facilitate the addition of two remote call points. In a restaurant environment these can be used as manager alert buttons from the bar or greeters desk. Small hotels, motels and lodges also use the system extensively. In the reception area, the night doorbell and phone can be connected to summon the night porter who may be occupied elsewhere in the building.

Do you want to find out more about how WaiterCall can help you to provide increased customer satisfaction?

Contact us on:  **0800 389 5642**

 **sales@call-systems.com**

 **www.call-systems.com**



## Increase

- Sales
- Server floor time
- Check averages
- Table turns
- Customer satisfaction
- Repeat business
- Referrals

## Reduce

- Labour costs
- Wastage
- Server's time in kitchen
- Kitchen congestion
- Cold food complaints
- Noise

## Improve

- Food quality
- Customer service
- Staff efficiency
- Dining atmosphere
- Customer loyalty

