

Product Brief

Customer Call Boxes

Assistance When & Where needed
Indoors, Outdoors...anywhere!

Unique Features • Compact Design • Wireless • Handheld Communication



call-systems
technology



The Customer Call Boxes can be positioned as service touchpoints at various locations throughout the store, their inviting and attractive profiles promote high visibility in aisles and other locations where customers may need assistance with high, heavy or locked merchandise - or desire a more personal shopping experience from knowledgeable and helpful staff.

Key Features:

- Communicates with two-way radios, pagers, in-store phones (by voice or text), PDA or PA system.
- Full escalation if call is not answered within pre-set timescales
- Full online reporting facility
- Reduces shrinkage and maximises sales

Store Location Options • Fitting Room • Service Counters • Locked Merchandise • High & Heavy Merchandise

Assurance Light (green)
Flashes after shopper presses HELP until responding associate presses RESET

Attention Lights (red)
High-intensity flashing LEDs on both sides of unit increase visibility in aisles

Audio Assurance Speaker
Custom audio message, in any language, after HELP is pressed - "An associate will be with you shortly."

Help Button
Large and inviting; customize with any colour

Seamless Integration
Call box triggers instant service request message to virtually any in-store device

Countertop Access
Mounting stand for countertop placement - ideal for locked jewellery cases or unattended service counters (optional)

Measure. Review. Improve
Activity reporting enables quick identification of stores or locations with performance improvement opportunities.

RESET Button
Pressed by responding associate; terminates escalating notifications



indyme™



Available on selected
Customer Call Boxes

powered by
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For further information
on how CST can help you
and your business
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